

TAP SCHEDULING GUIDELINES

General Guidelines

- Standard travel time between locations will be thirty (30) minutes.

Small Taps (3/4" and 1"

- 15-20 minutes per tap
- 30 minutes travel time between locations*

*Book one (1) hour for location with up to three (3) taps

Large Taps

- All materials must be installed and tested prior to crew arrival
- If greater than 16", one water tap per day
- If 12" or less, two per day or four if at same location
- Appointment times will be at 8 a.m. and 12 p.m. based on size, number and location

Cancellations

- If MWS cancels a tap due to conditions beyond our control including equipment failure, MWS will make the tap the same day on overtime at no additional charge to plumber or the next business day as requested.
- MWS reserves the right to cancel and/or reschedule tap if site is not accessible.
- If contractor is not prepared (see additional guideline) when crew arrives or conditions are determined to be unsafe, MWS will reschedule at next available time.
- MWS will not make taps if it is less than 25 degrees or during a lightning storm or any other conditions considered unsafe for our crews.